**Marco Galvis**

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Industrial Engineer with seven years of experience in data analysis, operations research and applied probability and statistics, with computer programming knowledge in R, Python and SQL. Bilingual, with effective communication skills and a proven capacity to deliver actionable insights through data-driven methods.

**Work Experience**

2022 – Present

**Business Intelligence Analyst / Kushki**

Kushki is an Ecuadorian paytech startup that offers online payments solutions across Latam through a single point of integration enabling companies to easily scale their services across the region. As part of the Merchant Services department his role as BI Analyst focuses primarily on providing analytics to different functional teams such as: Onboarding, Support and FinOps.

2019 – 2021

**Business & Customer Analyst / Infobip**

Infobip is a Croatian company with a full-stack offer of cloud communications solutions for enterprises through a CPaaS/SaaS business model. As a Business & Customer Analyst, under the umbrella of the Profitability Management department, the focus was primarily on serving insights through data analysis and identifying account level strategies to guarantee profitability across the Americas region.

2016 – 2019

**Data Analyst / Mitú Inc.**

Mitú is a social media startup based in Los Angeles, CA that produces and publishes content tailored for US Latino millennial audiences across multiple platforms. As a Data Analyst, part of a local team of analysts in the Product Development department, he worked mainly on leveraging troves of data to optimize our content, brand and overall audience engagement strategies.

2014 – 2016

**Graduate Assistant / Universidad de los Andes**

Part of the academic staff for the Probability and Statistics course that was provided by the Industrial Engineering department to students of all other engineering faculties.

**Education**

2015 – 2023 (expected)

**M. Sc. Industrial Engineer / Universidad de los Andes**

2009 - 2014

**B. Sc. Industrial Engineer / Universidad de los Andes**

Maj. Operations Research and applied Probability & Statistics.

GPA 4.0/5.0

2009

**High School Degree / Colegio San Carlos**